



# Tripura Natural Gas Company Limited

(A Joint Venture of GAIL (India) Ltd., Govt. of Tripura and Govt. of Assam)

Shilpa Nigam Bhawan, Khejurbagan, P.O - Kunjabari, Agartala, Tripura-799006

CIN: U23201TR1990SGC003451

## Corrigendum II

**Name of Work:** Hiring of Service Provider for Providing Support Service at TNGCL offices on Contract Basis for a Period of 36 Months.

**E - Tender No:** TNGCL/C&P/S. Service/HR/SC(202)/2021-22 Dated – 23/10/2021, Corr # 1

Sl. No	Type of Query	Bidders Query	Clarification / Reply From TNGCL
1	Agency Charge	<p>On the BOQ/financial part the system showing the upper limit of Service charge is 4%. Now the fact is that your good office deducts the TDS of income tax and GST 2% each. It means <b>4% deducted</b> by your accounts department. Also TNGCL will take <b>3%-10% Bank Guarantee</b> from vendors. For proper execution of the service the Agency's <b>administrative expenses</b> are almost <b>3-5%</b>. So for the feasibility of this service/tender the lower limit should be more than 10%. Practically as a Manpower Service provider we know that the viability of the service depends on the Margin. Without 15-20% no business is feasible. So please do the needful to make it feasible for a healthy competition among the vendors</p> <p>Is there any banning/bracket on quoting % of service providers service charges – please confirm.</p>	Agency Charge has been Revised. Now the Maximum Agency Charge shall be 6%. Bidder cannot Quote above 6%
2	Wages	The contractor shall be solely responsible for the payment of wages and other dues to the support services deployed by him by the 01st working day of the subsequent month. Escalation in minimum wages, if any shall be taken care of by the contractor.	TNGCL has fixed the wages in line with Memorandum Done among Labour Union and Labour Department. Necessary escalation has been given in the wages. This wages will be continued for 36 Months.
3	CPBG	In the said Tender PBG mentioned 3% as well as 10% in different points. So as per government circular it should be 3%. Please clarify that.	CPBG is 3% on One Year Contract Value
4	Scope of Work	What is the total number of Manpower for this Tender ? Please Specify the Post wise number and their present wages (min. wages/fixed pay).	Please go through the tender for detail Manpower Number. Individual Wages will be handed over to Successful Bidder Only.

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Sl. No	Type of Query	Bidders Query	Clarification / Reply From TNGCL
		<p>Cost of Housekeeping materials has been considered in SOR is Rs 1, 44,000/- for Rs 4000/- per month (average). Additional cost of materials will be reimbursed by TNGCL, if required as per requisition of EIC, please confirm the additional amount will be considered after of total amount of Rs 1,44,000/- or excess of Rs 4,000/- per month.</p> <p>Please confirm whether service provider service charges will be applicable on the additional cost of Housekeeping materials or not.</p>	<p>The cost of housekeeping material per month is Rs. 4000/- which is maximum to be payable to the service provider against supply of to housekeeping materials mentioned in the Tender document.</p> <p>At the time of Bill submission, the service provider required to submit the actual bill invoice of Housekeeping material along with payment proof receipt. TNGCL shall pay actual housekeeping material cost or Rs. 4,000/- whichever is less.</p> <p>There will be No Requirement of Additional House Keeping Material. No Agency Charges will be paid for additional House Keeping Material.</p>

### **Revised Evaluation Methodology**

Techno Commercially acceptable bidders offer shall be evaluated based on BEC criteria and the e-price bid of all techno commercially acceptable bidders will be opened online. The price bid will be duly evaluated after consideration of all applicable taxes & duties. Work shall be awarded to Lowest Quoted techno commercially qualified bidder

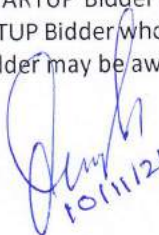
As per above Clause the Total work shall be awarded to the Techno Commercially Acceptable L1 bidder. Which will be operated in Normal Conditions.

If 02 nos. of offer found L1 i.e. Tie Bid than L1 bidder shall be selected based on their Financial Capability i.e. the Whose Turnover, Net Worth, Working Capital is more and or better as compare to other Tie Bidder and the work shall be awarded to the Better Financial Capable Bidder. It is applicable only if both of the bidder are Non-STARTUP and tie bid.

If 02 nos. of offer found L1 i.e. Tie Bid between 02 Nos. of STARTUP Bidder, than 01 STARTUP Bidder who will be more experience of work in terms of Work Order etc. shall be awarded for deployment of 20 Nos. of Manpower which may include Engineers & others & remaining 19 nos. of Manpower may be deployed by rest 01 no. STARTUP Bidder.

If 02 or More STARTUP Bidder's offer found Tie Bid, than all STARTUP Bidder shall be awarded some work as per discretion of TNGCL.

If more than 02 nos. of Bidder's offer found Tie Bid irrespective of STARTUP & NON-STARTUP Bidder than all the STARTUP Bidder shall be awarded some work as per discretion of TNGCL and 1 NON-STARTUP Bidder whose Financial Condition will be better over other NON-STARTUP Bidder than this NON-STARTUP Tie Bidder may be awarded some work as per discretion of TNGCL.

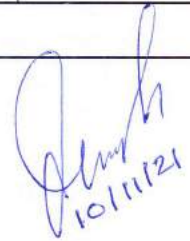
  
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Revised SOR & Manpower Structure

**Sub: Hiring of Service Provider for supplying Support Services in TNGCL on Contract Basis for Next Three years w.e.f. 01.12.2021**

S. No	Particulars	Amount (In Rs.)
1	Cost for Hiring of Support Services and Housekeeping Material for 36 months. (Detailed break up of list of services, skill category and duration of services [Annexure-B], Housekeeping Material mentioned at Appendix-II)	2,96,92,260.00
2	Service Provider Service Charges (In %) (Required to Quote)	.....%
3	Sub Total (1+2)	
4	GST @ 18% on 3	
5	Total Contract Value for 36 months 3 + 4 (Incl. Support Staff Cost, Housekeeping Material Cost, Service Provider Service Charges and GST)	
The Bidder should Quote Service Charge only		

  
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**Manpower Structure**

<b>S. No</b>	<b>Name of the Support Service</b>	<b>Skill Category</b>	<b>Service Months</b>
1	Sr. Accountant (F&A) Services	Highly Skilled	36
2	Engineer- CGD Services	Highly Skilled	144
3	Sr. Accountant (Billing) Services	Highly Skilled	36
4	Electrician Services	Semi-Skilled	36
5	Asst. DTP related to Project Works Services	Skilled Category	36
6	Asst. Mrkg Services	Skilled Category	72
7	Asst. HR Services	Skilled Category	36
8	Asst. C&P Services	Skilled Category	36
9	Sr. Asst. Billing Services	Skilled Category	36
10	Asst. to Director Office Services	Skilled Category	36
11	Asst. MM Services	Skilled Category	36
12	Asst. Store Keeping Services	Semi Skilled	36
13	Asst. F&A Services	Skilled Category	36
14	Asst. F&A Services	Semi-Skilled	36
15	Asst. Billing Services	Skilled Category	324
16	Jr. Asst. Mrkg Services	Skilled Category	72
17	Attendant Services	Unskilled Category	36
18	Pantry / Housekeeping Services 1	Unskilled Category	36
19	Pantry / Housekeeping Services 2	Unskilled Category	36
20	DPNG Registration Receiver Services	Unskilled Category	36
21	DPNG Challan Receiver and Entry	Unskilled Category	36
22	Pantry/Housekeeping/Attendant	Unskilled Category	36
23	Pantry/Housekeeping/Attendant	Unskilled Category	144
A	Total Support Service Cost for 36 Months		29548260
B	Housekeeping Material Cost (Rs. 4000/-) for 36 Months		144000
C	Total incl. Support Service Cost & Housekeeping Material for 36 Months		29692260

Rest of the Terms & Conditions shall be Remaining Same

For on behalf of TNGCL

(C. Ghosh)

Manager (C&P - MM)